

<b>Notes:</b>
#13: reasons for not attending - primarily "did not know about program", but time and topics, too
#14: best publicity methods - email from Library; Newspaper article; online calendar at website
#15: majority consider library staff helpful, knowledgeable, courteous, WONDERFUL!
#16: majority consider facilities: safe, well-lit, comfortable and clean
#17: majority of respondents women
#18: majority of respondents age 55-75
#19: majority of respondents retired, then employed in business, next self-employed
<b>Comments:</b>
Need evening hours
Easier audiobooks to ipod interface. I use many CD audiobooks; would like to put on ipod.
More teaching company and modern scholar-type learning series
More nights open after 4:30
Easier search feature and virtual catalog
Weekends West Yarmouth
Love the W Yarmouth staff; every one of them
They are much better than VA (Alexandria and Fairfax Co.) and Washington D.C. [libraries] in terms of cleanliness, helpfulness and intelligend of people in library, as well as general availability of books and DVDs
Programs for teens w/more interesting topics
Training for computers for seniors and internet access on facebook, too!
Bookstore is great
(So) I love this place
important service: access to virtual library books through your well trained librarians (Joe)
Staff at So Y Lib are outstanding! Trisha, Joe, Kathy, Chris too many to name! Have been consistently using the Lib for study and staff are wonder and for the most part, visitors respect the quiet. Great JOB!
Enjoy the library - use it to get personal work done & to pick up books for my wife. Really do not use other services.
Great staff (about 20 of these comments...) or GREAT STAFF !!!
Book store and book fairs
Very satisfied - please keep up the excellent work!
Continue the Lego Club
Your library is a safe place to bring children and into the community. Clients feel safe with the familiar staff & setting. I appreciate all the hard work you do. Miss Jane is always pleasant and helpful.
Nothing comes to mind. You must be doing everything correctly
"if you have not attended program...why" I'm lazy.
More CDs, DVDs
Longer, more convenient hours at W Yarmouth - especially week-ends.
More audiobooks
Sunday hours, year-round
Evening hours
W Yarmouth old, musty, creepy
More convenient book droop off. Dark at night & secluded to do book drops at S. Yarmouth
Automatic sign out for books [self-checkout]
DVDs difficult to read. I realize space is limited to display differently.
I appreciate the chance to express how much both libraries mean to me.
I feel that I have a second home at South Yarmouth Library.
I love the S. Yarm. Library very much. All on one floor & easy to get to. The selection of books is very good & the staff is always very helpful. Thank you.
Windowless room in basement not pleasant
Should be one large library
Open one day a week earlier in the morning: 9:00 a.m.
West Yarmouth Library perhaps could have a room for meetings - without a charge.
[facilities] Need updating & expanding
How about events for those who "Live History," like historical society members. E.g. I am a NYCS Railroad Society Member
The staff are absolutely wonderful! They should be paid more for the jobs they do! I love the SYL!
It is a welcoming place
The library and its staff are impressive. As a summer resident, I think it offers the community a great experience!
Keep up the good work!

Overall, the library is excellent. The best thing are the personnel. Always friendly and very helpful.
Most pleasant staff of all other cape libraries I go to: Harwich/Orleans/Ptown; favor S and W Yarmouth
Host current movies for the public in the evenings...
Need a snack vending machine downstairs; add a "red box" video machine; expand on the author series; computers s/be upgraded for faster performance
GOOD JOB/GOOD LIBE !
Can you make the computers @ S. Yarmouth any faster in getting info[?]
[staff] They all appear to love their work. Great staff!! EXTREMELY HELPFUL
Two terrible buildings
Twitter feed
[hours] 9 - 9 M- F and SAT
Yarmouth needs one, central modern public library with lots more materials
The number of science fiction books purchased has dropped significantly in the pst year. I hope that there will be a renewed interest in purchasing science fiction.
If there is any way to have a drive in window I have difficulty walking to the library from the parking lot.
I use CLAMS network all the time
Need a larger, more up-to-date facility. Difficult for librarians to make room for the books. We need to expand and update.
I wish the citizens of Yarmouth had approved the initial plan of expanding & updating our current facility.
South Yarmouth Library has the best staff. They are very helpful and nice. Thank you.
4 hour period in WY on weekends. It's a shame to see the building empty all weekend.
I like the cozy sitting area in West Yarmouth.
Our library runs efficiently with a terrific and interested staff - they answer our questions above and beyond - and politely.
[staff] Sometimes talk too loud :-)
Isolated reading room needed.
A single, centralized library should be more useful & efficient for greatest good and numbers.
[website] I think opening page should be easier to navigate.
If I were grading West Yarmouth Library, I'd give it an A+ !
Kudos! Your librarians are wonderful. They always manage to obtain any book I request. Belonging to 2 book clubs makes it difficult in my home town (in CT) so I do my reading in the summer months. Thank you for them.
I serve as a volunteer at So. Yarmouth fund-raising events and also attend these events -- and appreciate the opportunity to give back to my local library.
The librarians at the South Yarmouth Library are the most cordial, helpful and knowledgeable people. I feel fortunate that I have such a wonderful library in my community.
Longer and more convenient hours at West Yarmouth Library.